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## Welcome to Salt Lake Community College Veterans Services!

Veterans Services offices are located on the Taylorsville Redwood and South City Campus. We provide support and assistance to ALL Veterans and dependents attending SLCC. Whether seeking a degree or completing vocational/technical training through the SAT all of our services are available to you at SLCC. If you are using VA benefits or if you are self-pay, we are here to assist you to reach your educational goals.

**RESIDENCY:** Veteran and Dependents- You are responsible to establish residency and complete applications required. Out of Utah more than 60 days, not from Utah? Residency for Veterans in Utah can be easily established under new residency laws. Do not qualify for Utah residency? Veterans and dependents may qualify for a waiver of non-resident fees under Section 702 or dependents using transferred ch 33 benefits may qualify for Yellow Ribbon Waivers. Information on residency and/or waivers: <a href="https://www.slcc.edu/veterans">www.slcc.edu/veterans</a>. **Residency MUST be** established by the 2<sup>nd</sup> week of term.

We have Veterans Centers on two campuses. Located on the Taylorsville Redwood Campus, Student Center, 059 you will find our main center. This center includes a lounge for studying or relaxing and a study area with computers and printer for all Veterans and dependents. Our SCO's, work-study employees and Veteran outreach Service providers are available to assist you in the Center. The Redwood SCO is the point of contact for all SAT students.

At South City Campus, SCC 1-061H-B, we have a new full center including relaxing study space for Veterans, computer and free printing like on the Taylorsville Campus. Our SCO's, work-study employees and Veteran outreach Service providers are committed to serving Veterans attending classes in the North Region. The North Region SCO is also the point of contact for all Professional Pilot students.

In addition, we have a full-time outreach SCO who provides outreach and support to our Veterans attending class at West Valley, Westpointe, Jordan and Miller Campuses. Please check on those campuses for times we will be there.

The best source of information about SLCC is our **General Catalog** located on-line at www.slcc.edu.

## **INFORMATION TO KNOW:**

- Which VA Benefit is to your advantage? Visit your VetSuccess Counselor or <a href="http://www.gibill.va.gov/">http://www.gibill.va.gov/</a>.
   Complete VonApp, 22-1990 (Veteran) and 22-5490 (Dependent) start date 1 week prior to term begins.
- 2. <u>Residency MUST be established by the deadline</u>. Residency is <u>not automatic</u>. You are responsible to establish residency or apply for a waiver. Failure to follow through- you will be charged non-resident tuition.
- 3. Apply for Federal Financial Aid www.fafsa.ed.gov. Finances changed-request 'Special Consideration' waiver
- 4. Chapter 33, TEB, and FRY students must submit a Letter of Eligibility to our office.
- **5.** BAH is based on your rate of pursuit (number of credit hours registered). Must be more than ½ time (7 cr hr) to receive any stipend. Generally Fall and Spring: 12 hr = full time. Summer is variable. Check with staff.
- **6.** Pay your tuition or your portion by the due date or sign up for the STIL payment plan. Failure to do so will result in a \$50.00 late fee. Ch 33 students: VA may pay after due date.
- 7. Immediately order ALL transcripts and request evaluation. End of the 2<sup>nd</sup> sem, certifications stopped till done.
- 8. Veterans: You will receive your HLAC credit from military. Dependents: VA will pay for one HLAC class only.
- 9. Do not register for classes you may be given credit for to avoid overpayment.
- 10. If you test into remedial classes, submit test scores to VS. VA will not pay for remedial classes taken online.
- 11. You must maintain a cumulative GPA of 2.0 or above to receive benefits as per signed GPA Addendum.
- 12. VA benefits are a reimbursement program. You attend a month or part of and you are paid the next month.
- 13. <u>EACH SEMESTER</u> notify us of your intent to use benefits. Complete request form, on <u>www.slcc.edu/veterans</u>. No pay class, identify them. Schedules processed in order received. *Your request form must be received.*You will receive an email in your college email address when your schedule is processed.
- 14. The VA will pay for only classes required for graduation in your SLCC declared major. It is **your responsibility** to know what is required for graduation. See Advisor or check DegreeWorks Audit.
- 15. Change of majors will be processed at end of semester or first week of the new term ONLY.
- 16. Your major with the VA **MUST** be the same as you have declared with SLCC. Only one major at a time.
- 17. At SLCC 12-18 hours is the same tuition. You may take additional hours (Ch 31 needs permission) not required in your degree above the required classes as 'no-pay class'. They <u>will not count</u> for required hours.

- 18. We process the first schedule submitted in the order they are received. Do not send multiple schedules. **We** begin processing changes after the last day to drop class at 100% each semester.
- 19. Notify us of class changes by email to veterans@slcc.edu indicating class changed and last day attended.
- 20. Repeated classes are not paid for unless an 'E' grade is received or if the catalog states a requirement of a higher grade to move on to the next class. You may repeat a class ONE time without financial penalty.
- 21. If you drop/withdraw or stop attending class **you will be responsible** for overpayment to the VA and/or the College and Financial Aid. Certifying Officials review & report academic status to the VA during the semester.
- 22. If you stop attending class for circumstances out of your control, complete VA Form 4138 including last date of attendance and provide supporting documentation to Veterans Services. **WARNING:** Requesting a SLCC tuition appeal **may place you in overpayment**. <u>Talk to a certifying official</u> to determine your best options.
- 23. If you drop or withdraw from class, you will receive an overpayment/collection letter from the VA and Debt Management. If you are uncertain why you received it, bring it to the School Certifying Official immediately.
- 24. If you are having problems in your class, with school or your personal life, please contact one of the Certifying Officials, the VetSuccess on Campus counselor or the VITAL coordinator. We want to assist you.
- 25. During your graduating term, if one counts towards graduation, you **may** be eligible to take additional class(es)-one time only- to bring credit hours up to 12 with paid graduation app. (Not Ch 31). Ask staff
- 26. Attendance verification required for those using Chapter 30, 1606, 1607. You MUST VERIFY ATTENDANCE ON THE LAST DAY OF EACH MONTH @ 888-442-4551 or www.gibill.va.gov/wave to receive your pay.
- 27. Tuition Assistance- MUST apply online for TA and submit class TA approval form to Accounts Receivable.
- 28. You cannot use TA and with any other VA educational benefit together. You can apply for FA and TA.
- 29. Purple Heart Recipients: **Utah Residents only**-<u>Options</u>: 1) Submit your DD-214 to the SLCC Financial Aid Office. <u>Tuition</u> paid by the college, you pay student fees. Other options for use as one of our employees.
- 30. You can sign up for VA Health Care Benefits with our VITAL coordinator listed below. Set up an appointment.
- 31. Sign up for e-benefits at www.gibill.va.gov.
- 32. VA payments are not always reliable. You will be paid but it doesn't always arrive timely. Plan accordingly.
- 33. Address or phone number changes: notify us veterans@slcc.edu, change on MyPage AND e-benefits.
- 34. Correspondence sent to college student email ONLY. Check it often. Do not forward your college email to your personal email. You will miss important messages ie: wait list notification if you do.
- 35. Like us on Facebook 'SLCC Veterans Services' and watch our webpage: www.slcc.edu/veterans for notices
- 36. Picture ID/One-Card must be shown when answering Questions regarding your enrollment, grades.

Request transcripts immediately - Official and in sealed envelope-- from ALL previous colleges, universities and military training be sent to SLCC request evaluation: <a href="http://sasbot.slcc.edu/webforms/transcriptevaluation/requestform.aspx">http://sasbot.slcc.edu/webforms/transcriptevaluation/requestform.aspx</a>
To order military transcripts: <a href="http://www.acenet.edu/news-room/Pages/Transcripts-for-Military-Personnel.aspx">http://www.acenet.edu/news-room/Pages/Transcripts-for-Military-Personnel.aspx</a>
To check evaluation status: MyPage account at <a href="https://www.slcc.edu">www.slcc.edu</a> - Student Records, select "Academic Transcript

**Veteran Service Providers** on Taylorsville/Redwood campus. Providers will have office time in other offices and on other campuses. Check our web page for days and times and campuses. Services may also be available for dependents.

- VetSuccess on Campus- Mike Foster, a VA employee assigned to SLCC full time to assist all Veterans with information on VA benefits, provide referral to other VA services available including enrollment for medical benefits, stress and crisis management and career & employment guidance.
   M-R 801-957-4399
- Veterans Upward Bound- Dan Czech Free tutoring for Veterans in Math, English, and Computer Science.
   Tutoring provided on the Taylorsville Redwood campus only.
   T&R 801-626-7173
- VITAL- Aaron Ahern, a VA Health Care employee- provide help with benefits and assist Veterans overcome
  obstacles that might impede academic success and support completion of educational goals, enrollment in
  Health Care system, provide mental health treatment and assessment on campus. R&F 801-957-4289
- 4. Veterans Accessibility Advisor (DRC)-Mary Keinz Assist with supportive services M&T 801-957-4659
- 5. Veterans Academic Advisor- Danny Sanchez, Assist to ensure your classes are required for your program and assist you to determine personal educational and employment goals. W 801-957-4146

Again, Veterans Services welcomes you to SLCC and we look forward to serving you. Office hours are M-F 8-4:30 pm.