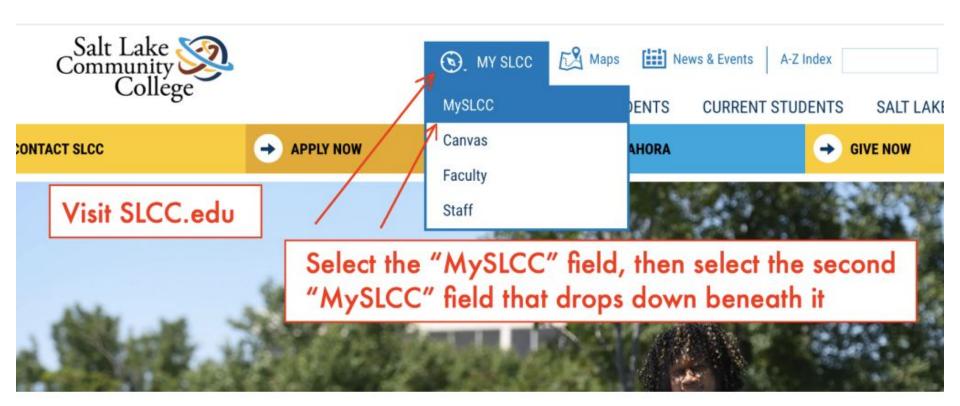
The following processes, including multi-factor authentication (MFA), are essential to protect student information from the rampant identity theft and fraud affecting not just SLCC, but the entire country. Although these measures can be frustrating and require technological skills, they are essential for protecting sensitive data. We share your frustration with the complexity of these processes, but unfortunately due to the widespread fraud, they have become necessary to protect your information. We are dedicated to employing best practices to balance data security with student access. The risks of not protecting student information far outweigh the additional steps needed to secure it.

## Part 1





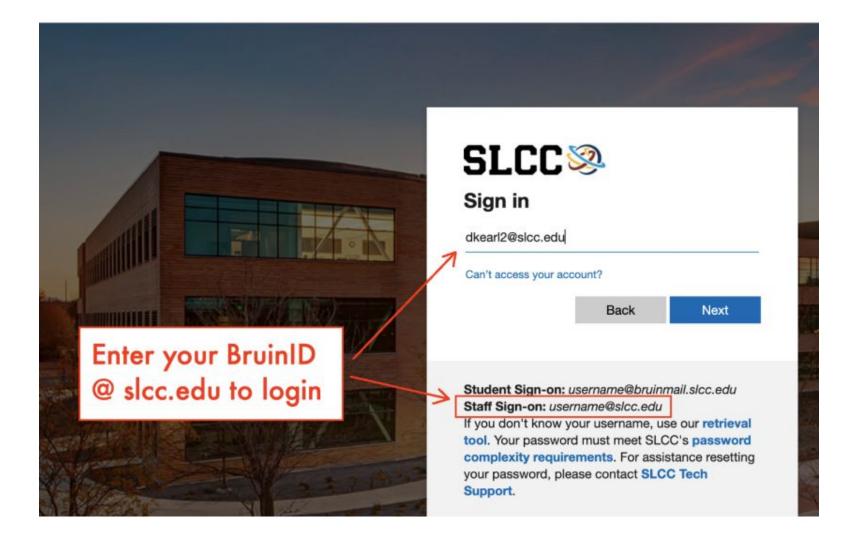


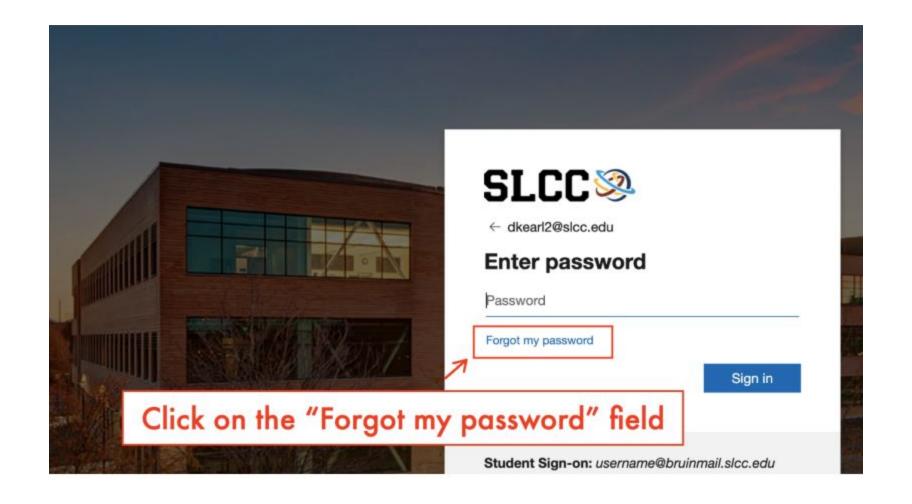
#### **MySLCC**

#### Click on the "Login" field

MySLCC is your gateway to SLCC online services, including registration, financial aid, employee services and much more.









#### Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.



Enter the email you submitted with your CE application and the CAPTCHA and click next

Enter the characters in the picture or the words in the audio. \*

Next Cancel



verification step 1 > choose a new password

If you don't see this screen, you need to call SLCC's help desk (801-957-5555) to define an alternate email address.

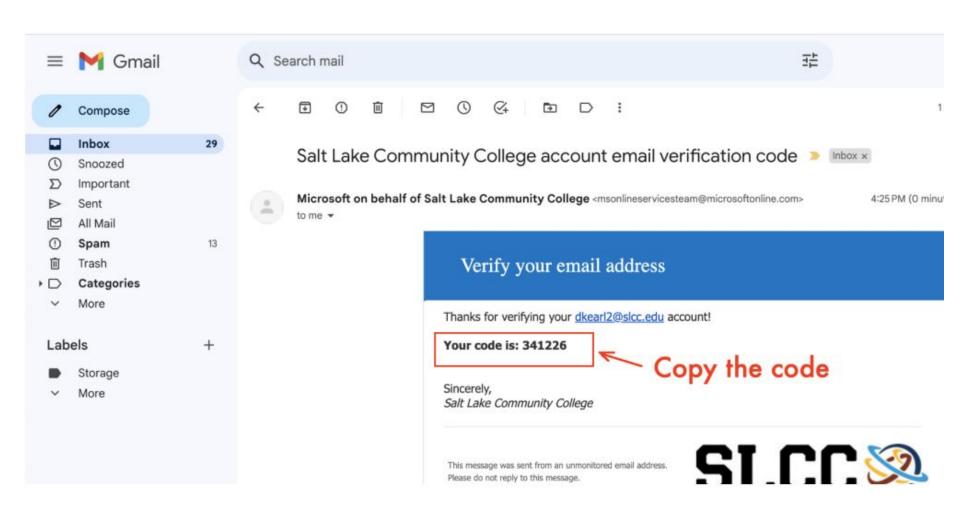
Please choose the contact method we should use for verification:

Email my alternate email

 Enter a code from my authenticator app You will receive an email containing a verification code at your alternate email address (da\*\*\*\*\*\*\*@gmail.com).

Email

Once you have an alternate email, navigate back to this screen.





#### Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:



O Call my mobile phone

O Enter a code from my authenticator app We've sent an email message containing a verification code to your inbox.



Enter the code, click "Next" to continue



#### Get back into your account

verification step 1 ✓ > choose a new pas	sword
* Enter new password:	K .
***************	Choose a password.
* Confirm new password:	
••••••	I recommend typing it
Finish Cancel	out somewhere you
	can see it and pasting
	it into these fields.



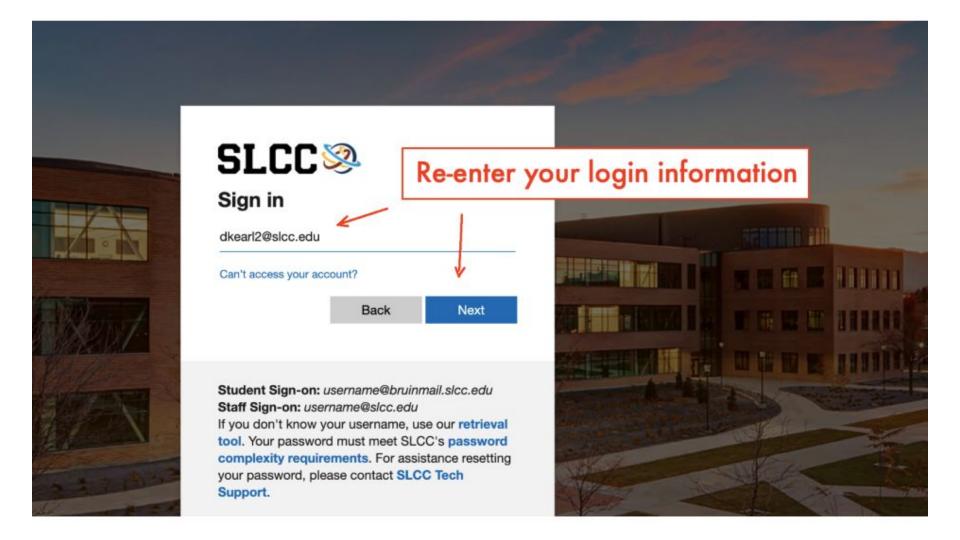
#### Get back into your account

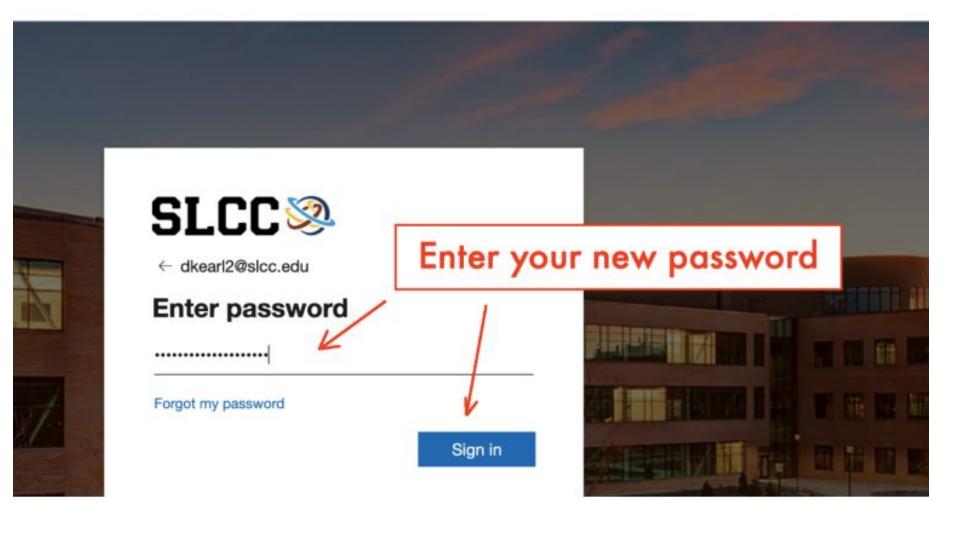
Your password has been reset

To sign in with your new password, click here.

₽.

Continue







dkearl2@slcc.edu

#### Approve sign in request

Open your Authenticator app, and enter the number shown to sign in.

36

No numbers in your app? Make sure to upgrade to the latest version.

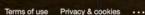
More information

Cancel

Student Sign-on: username@bruinmail.slcc.edu Staff Sign-on: username@slcc.edu If you don't know your username, use our retrieval tool. Your password must meet SLCC's password complexity requirements. For assistance resetting your password, please contact SLCC Tech Support.

You will be prompted to download Microsoft's Authenticator app

Check out part 2 for instructions



## Part 2

# If you haven't already, you might call SLCC's help desk (801-957-5555) for help.



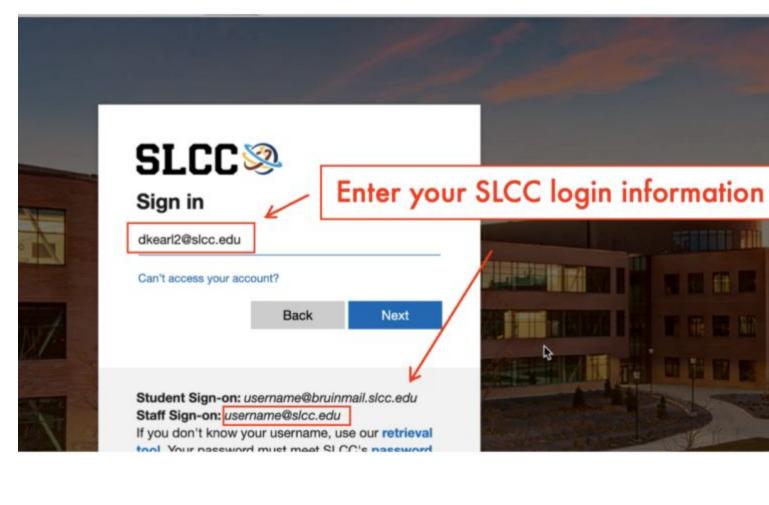


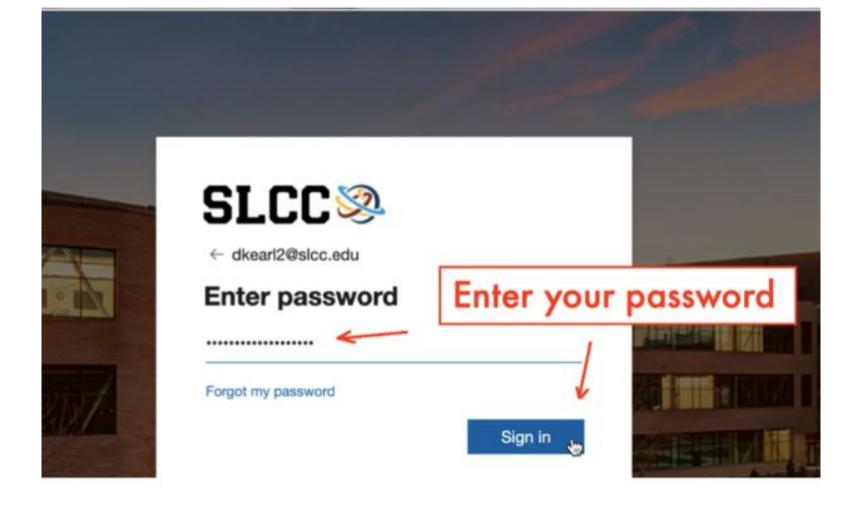


#### **MySLCC**

CC is your gateway to SLCC online services, including registration, financial aid, employee services and much more.









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You'll be prompted to provide "more information"

#### More information required

Your organization needs more information to keep your account secure

Use a different account

Learn more

Click the field labeled "Next" to continue



Next

Your organization requires you to set up the following methods of proving who you are.

#### Microsoft Authenticator

You'll be prompted to use your phone to download the Microsoft Authenticator app.



#### Start by getting the app

On your phone, install the Microsoft Authenticator app. Download now

After you install the Microsoft Authenticator app on your device, choose "Next".

Next

I want to set up a different method

Click "Next" to continue.

Your organization requires you to set up the following methods of proving who you are.

#### Microsoft Authenticator



Set up your account

Switch back to your web browser and click on the field labeled "Next"

If prompted, allow notifications. Then add an account, and select "Work or school".

Back



Your organization requires you to set up the following methods of proving who you are.

#### Microsoft Authenticator

#### Scan the QR code

Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

After you scan the QR code, choose "Next".



Can't scan image?

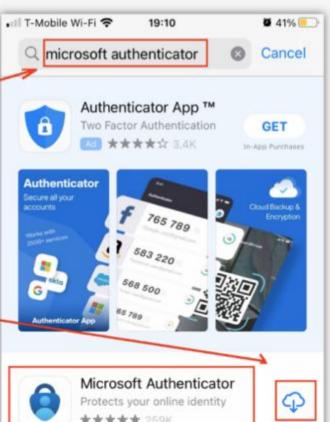
# Pause and switch to your phone

Back

Next



Download this app









#### Microsoft respects your privacy

We collect required diagnostic data to keep the app secure and updated. This does not include any personal data.

#### Click "Accept" to continue.



#### Help us improve Microsoft Authenticator

By allowing us to collect additional nonpersonal data, you can help us improve the app.

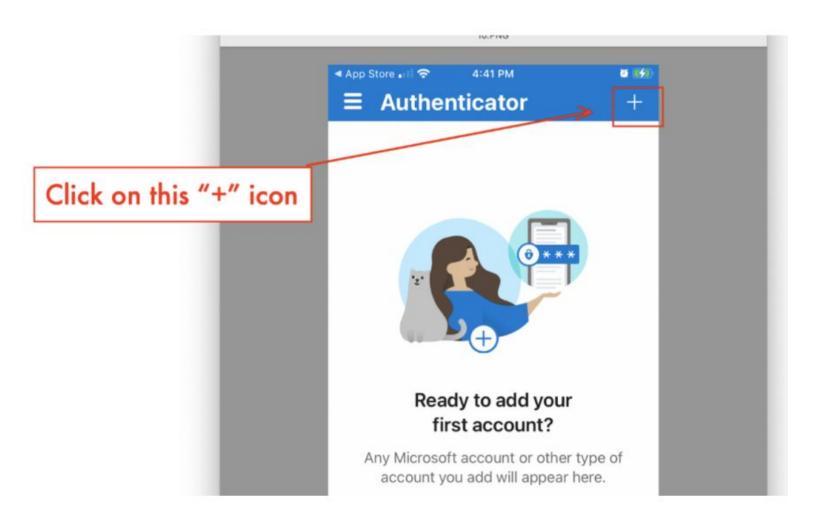
You can turn this on or off at any time in the Settings page

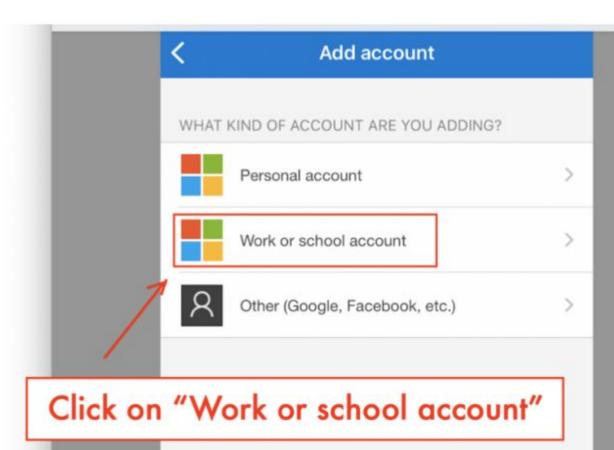
Click "Continue"

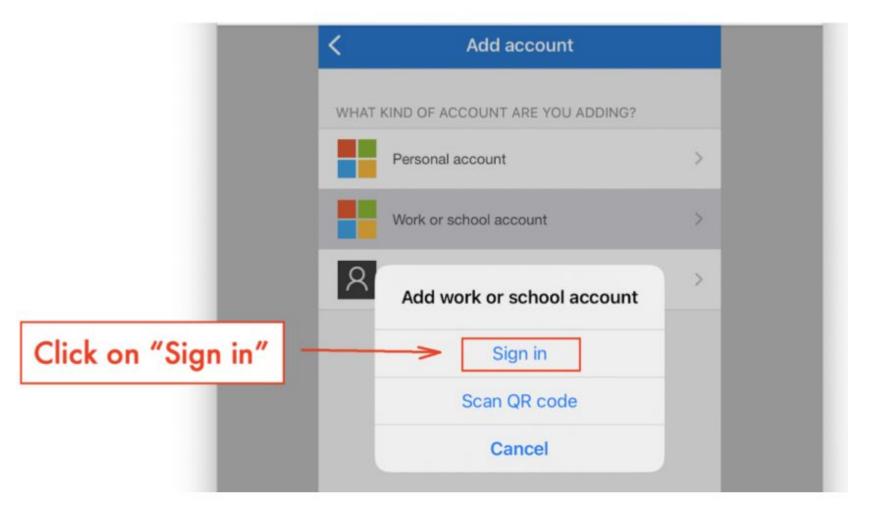
Help improve the app by sharing your app usage data

Continue

Microsoft Privacy Statement

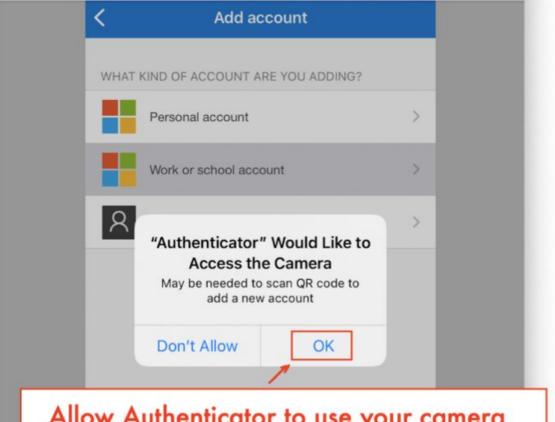












Allow Authenticator to use your camera

Your organization requires you to set up the following methods of proving who you are.

#### Microsoft Authenticator

#### Scan the QR code

Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

After you scan the QR code, choose "Next".





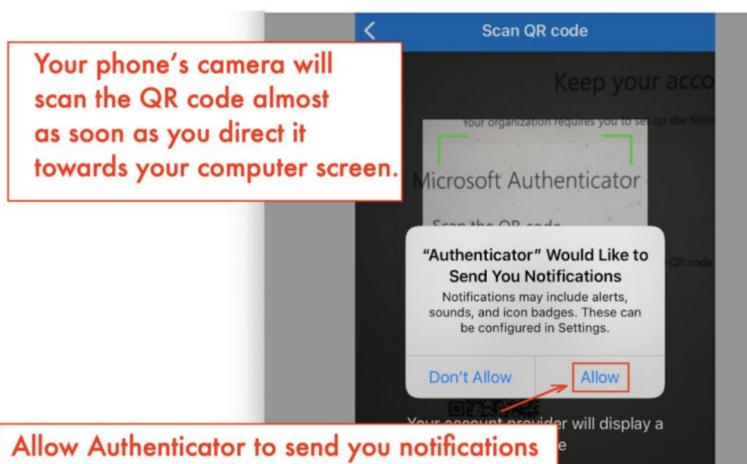
Use your phone's camera to scan this QR code

Can't scan image?



Back

Next



Your organization requires you to set up the following methods of proving who you are.





Let's try it out

### Switch back to your browser. SLCC will generate a random number.

Approve the notification we're sending to your app by entering the number shown below.

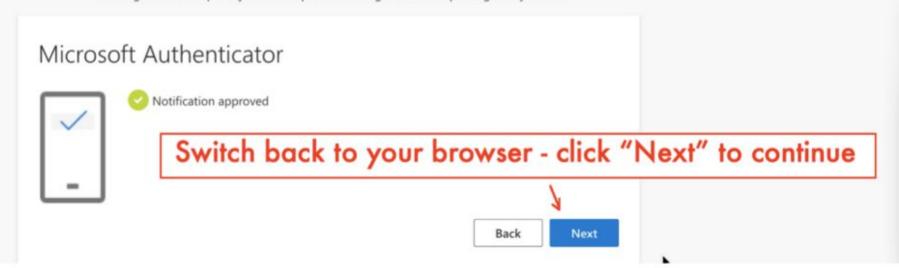
54

Back

Next



Your organization requires you to set up the following methods of proving who you are.





dkearl2@slcc.edu

#### Verify your identity

Your organization requires additional sign in methods to access this resource.

Sorry, we're having trouble verifying your account. Please try again. View details

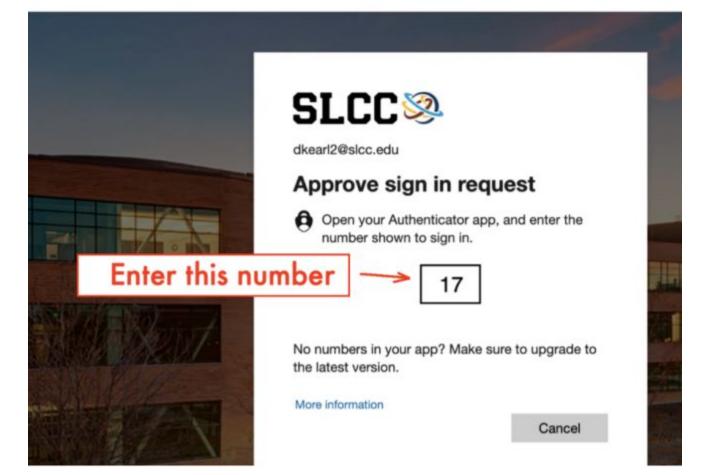


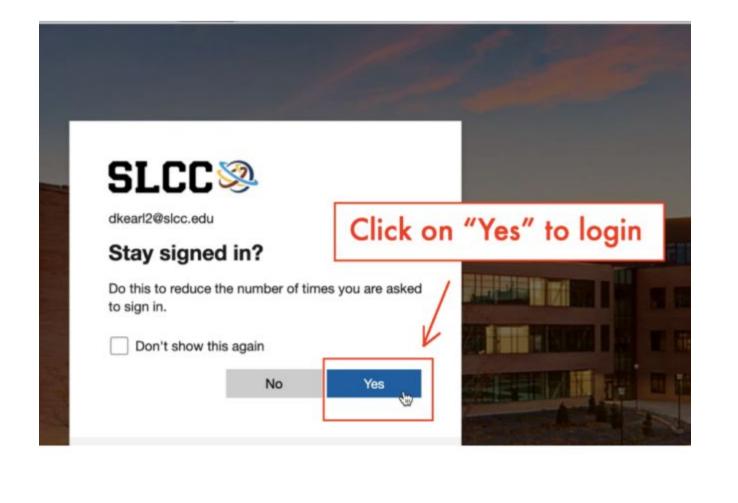
Approve a request on my Microsoft Authenticator app

More information

Your browser will prompt you to test authentication again.











SLCCPay+ Login

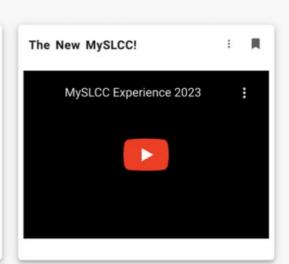
Pay your tuition online, enroll in a payment plan, view eBills, and set up an eRefund account on SLCCPay+

#### For more information

Tuition Payment Plans Tutorial
Refund Information
Tuition & Fee Information
1098-T Tax Statement Information

for experience allusionaleud non-

# Employee Training Register for Training (Non-Required Training) Required Training Website Required Training Portal Login Employee Training Transcripts Supervisor Report Linkedin Learning Information Technology (OIT) Training Security Awareness Training



Use this Sheets' guide to check your SLCC email:

https://docs.google.com/presentation/d/1BKyqrdhM2GAnL7T3qWiDfMTEVa5sGvzo-rq1upgrM2Y/edit?usp=drive link

or use this video guide to check your SLCC email:

https://drive.google.com/file/d/1nJeCJ8mPNFx7bspdMbcU FqjS-7SxGiM/view?usp=drive link

You'll find an invitation to join a Canvas course hosted on SLCC's network called "New CE Instructor Training Course." Please join it.